Compatibility Considerations

1. The ERP package must be installed prior to installing Financials – See ‘Rootstock ERP Package Installation Process’ document
2. The Financials package will always require a newer version of ERP due to dependencies between the two packages. The required ERP version is equal to or greater than the ERP version in pde4f.
3. See ticket 18452 for available and required RSF/ERP builds.

Installation Steps

1. Create profiles that will have full access to ERP and Financials – Existing ERP profiles will not be modified
   1. Clone “RS Standard User - Full Access” and name it “RSF Standard User - Full Access”
   2. Edit properties and set description to:  
      Contains full access to both Rootstock ERP and Rootstock Financials.   
      Do not modify this profile. If changes are necessary then clone the profile and preface the name with RSF.
   3. Clone “RS Standard Platform User - Full Access” and name it “RSF Standard Platform User - Full Access”
   4. Edit properties and set description to:  
      Contains full access to both Rootstock ERP and Rootstock Financials.   
      Do not modify this profile. If changes are necessary then clone the profile and preface the name with RSF.
2. Clone existing custom profiles based on customer requirements.
3. Install Financials package using the latest release URL:
   1. Install latest available RSF version based on ticket 18452. Installation URL is in the ‘Manual Steps Doc’ for the current quarterly release or from PDE4. Replace ‘login’ with ‘test’ if installing in a sandbox.
   2. Select ‘Install for Specific Profiles...’ option and apply Financials permissions to profiles:
      1. Select ‘RSF Full Access Users ‘ access level for the following:
         1. RSF Standard Platform User - Full Access
         2. RSF Standard User - Full Access
         3. And any other existing customer profiles needing access to Financials based on customer requirements
   3. Select Install
   4. An email will be sent when the installation completes (about 20 minutes)
4. Add IP address to Network Address to avoid using a token
   1. Setup > Administer > Security Controls > Network Access
   2. Use whatismyip.com to get current IP address
   3. Enter IP address for Start and End range
   4. Add your name or initials in the Description field
5. Edit syconfig record in order to set Financial System Interface and Authorized Financial Users:
   1. Rootstock Site Map tab
   2. Select ‘System Configuration’ menu option in the ‘RS Support Functions’ menu group
   3. Select Edit on SYCONFIG record
      1. Set password based on customer CRM record – Get Config Password button
      2. Set Financial System Interface to Rootstock
      3. Set Authorized Financial Users = Number of Authorized Users for RS orgs (or to the number of licenses purchased by customer)
      4. Note: Verify rstk\_\_syconfig\_quickbooks\_\_c = false. (not necessary after ticket 19167 is packaged)
         1. Use Workbench to make the change.
         2. The password must be entered in Workbench. Do not bypass using triggers because the config\_\_c Custom Setting will not get updated.
6. Import Financials menu records using the Salesforce Data Loader
   1. Be sure to use the correct CSV file based on the Financials version being installed. Major release versions are in SVN.
   2. If installing an interim release be sure to run any menu scripts for subsequent releases.
   3. See ‘Rootstock ERP Package Installation Process’ document for details on using Data Loader
7. Install "S-Docs" package from the Salesforce AppExchange on to your Salesforce org
   1. Setup > App Setup > AppExchange Marketplace OR  
      Setup > Build > AppExchange Marketplace
   2. Search for Sdocs and select ‘Get It Now’
   3. If installing on a sandbox:
      1. Log into the AppExchange using your personal ‘production’ credentials
      2. Select the Sandbox option
      3. Enter your sandbox credentials when prompted
   4. Select ‘Install for Specific Profiles...’ option and apply Financials permissions to profiles:
      1. Select ‘Full Access ‘ access level for the following:
         1. RSF Standard Platform User - Full Access
         2. RSF Standard User - Full Access
         3. And any other existing customer profiles needing access to Financials based on customer requirements
   5. Select Install
   6. An email will be sent when the installation completes (about 10 minutes)
   7. The S-Docs package must be configured – See ‘S-Docs - RS Check Template Steps’ document.
      1. Note: If there is a delay in opening the document with a message ‘connecting to printer’, then press ESC key to continue.
   8. Perform configuration of S-Docs package till ‘Step 4’ according to document mentioned above.
8. Disable ‘Files uploaded to the Attachments related list on records are uploaded as Salesforce Files, not as attachments’
   1. ONLY IF THIS IS A NEW ORG OR A CUSTOMER NEW TO SALESFORCE
   2. Customize > Salesforce Files > Settings > General Settings
   3. Ref: ticket 18159
9. Compile all classes
10. Update customer record on CRM org with org ID, profile info, release number, date, etc…
11. Log your actual time (not elapsed) on the CRM org as billable hours (do not log time for partners)

Steps to create a Financials user record (if needed):

1. Update Mfg User Record
   1. Set Division, Company, User's Organizational Department, Multi-Company, Multi-Division, Labor Ohd, Fringe Ohd
2. Add Financial System User record
   1. Set Manufacturing User and leave other fields blank for now
3. Add Financial Company Master
   1. Set Company to ERP company – leave other fields blank for now